

# Accessing GP Care

## *The patient's perspective*

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## Accessing GP Care – *The patient's perspective*

Background

My perspective

Community perspective

Recommendations

Conclusion



## Accessing GP Care – *The patient's perspective*

# Background

PLWHIV taking ARVs are living longer and developing associated health conditions – which are better managed by GPs

Move to manage long term conditions within the community - therefore, an increased need for PLWHIV to better access GPs

However, history of PLWHIV traditionally access healthcare through acute centres

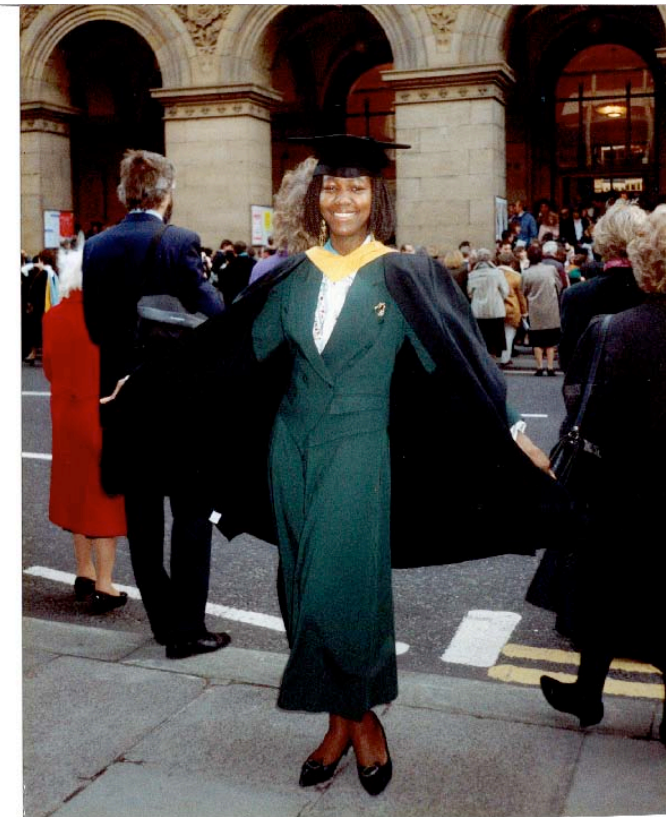


## Accessing GP Care

### My perspective

Initially all care at HIV Clinic  
Disclosed to all GPs  
Recently more access to GP

Appreciate the NHS!



## Accessing GP Care – *The patient's perspective*

### Community perspective –

#### **Method**

Literature review

Pre-survey questionnaire

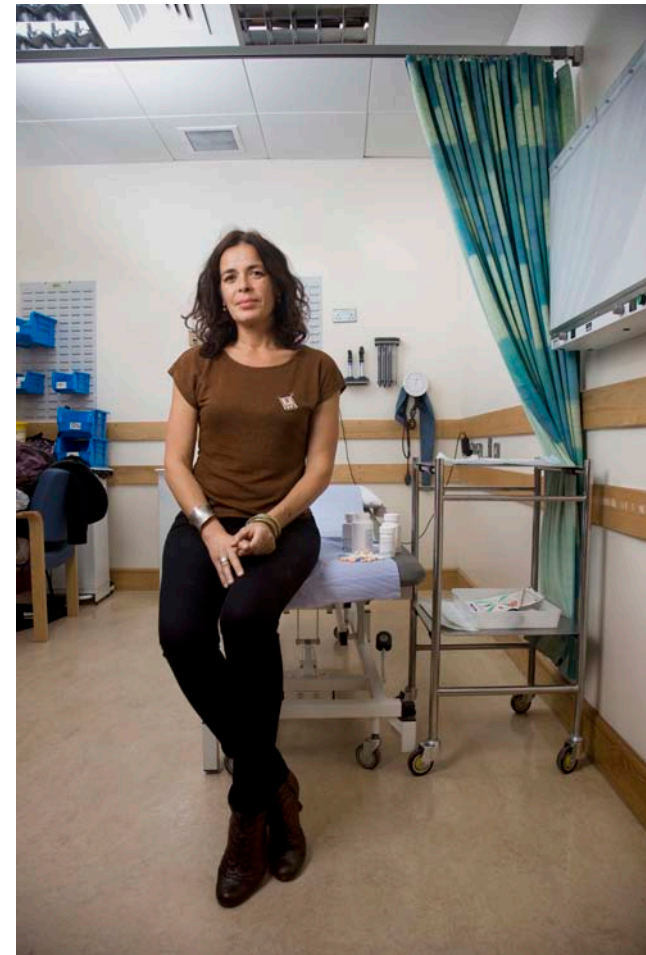
One-to-ones & focus groups

#### **Target groups**

Patients living with HIV

GPs & Practice Managers

HIV clinicians



## Accessing GP care – *The patient's perspective*

# Community perspective

## Community concerns

Clinical competence

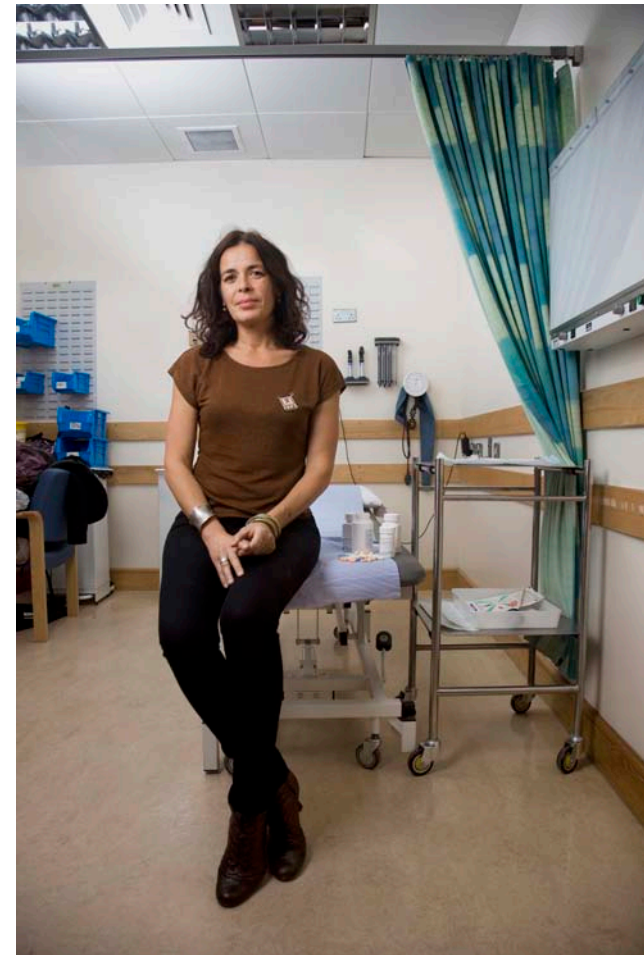
Confidentiality and trust

Discriminatory practice

Communication

Accessibility and choice

Quality of care



## Accessing GP care – *The patient's perspective*

# Recommendations

'Transition' GP in HIV clinic

CNS - Increased role?

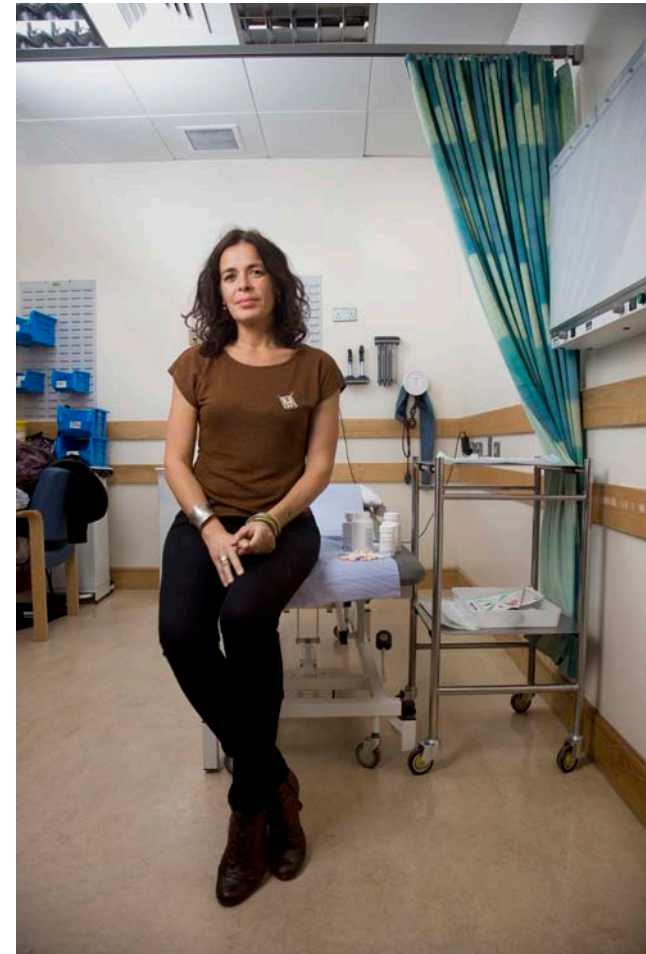
'Super GPs'

Training for patients

Training for GPs

**Implications of White paper –**

**'Liberating the NHS'**



## Accessing GP Care – *The patient's perspective*

### Conclusion

Patients require reassurance:

Competence

Confidentiality

Care sans discrimination

Communication

Confidence



## **Accessing GP Care – *The patient's perspective***

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**Report due out soon!**

**Accessing GP Care**

# Discussion

## **The BHIVA Primary Care Working Group**

Membership

Aim

Objectives

**What can the BHIVA Primary Care Working Group do for you?**

**What resources exist for patients to better access their GPs?**



# The role of the GP in HIV Care

## *The patient's perspective*

### Questions?



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